

Littmann® Stethoscope Service Form

(for Australian customers only)



Australian Delivery Address and Contact Details

Name: _____ Date: _____
Street and Number: _____
(A street address is required for stethoscopes. P.O Boxes cannot be accepted)
City/Suburb: _____ State: _____ Post Code: _____
Email: _____ Ph No.: () _____

Personal information will be collected by Solventum and held in accordance with the Solventum Privacy Policy. Personal information will be used for the purposes of providing the servicing and return of your stethoscope.

Stethoscope Details

Model: _____ Serial Number: _____
(e.g "Classic III". See Chest Piece) (located on chest piece)

Note: Cardiology, Cardiology II (no S.E suffix), Classic, Classic II (no S.E suffix) are no longer supported

Note: Outside of warranty, Electronic Stethoscope Models 3100/3200 are supported by way of trade-up to Littmann CORE model

Purchase Date: _____ Where Purchased: _____
(Attach receipt for proof of purchase. If unable to supply, warranty is calculated using manufacture date, derived from serial number, + 6 months. See web site for more detail on warranty repair)

Fault Description (symptoms):

Service Required - Please tick required service based on your model type

(Includes parts, labour and return shipping - Prices include GST)

Warranty Repair \$0.00 (for all repairs covered by warranty)

Electronic 3100/3200 (trade-up to CORE) \$525.00
(AH010581439)

Master Cardiology \$204.00
(AH010581405)

Digital CORE \$209.00
(AH010801050)

Master Classic II \$109.00
(AH010603373)

Cardiology II SE, III \$231.00
(AH010581421)

Classic IISE (incl Infant, Paed), Classic III \$109.00
(AH010581413)

Cardiology IV \$198.00
(AH010603381)

Payment Method

In the case of non-warranty service, payment must be made via credit card.

A Solventum Customer Service representative will phone you to request your credit card details. Please ensure that your contact details listed above are clear and correct so that we are able to contact you to arrange payment.

Please send your stethoscope via traceable means. The safe delivery of your stethoscope is your responsibility until it is received at our facility. Send this form with the stethoscope and proof of purchase (warranty only) to:

Littmann Service Department
C/O Chemtronics
Unit 99 Axxess Corporate Park
45 Gilby Road
Mount Waverley
VIC 3149
Tel: 1300 363 878
E: support.au@solventum.com

